

## YES WE ARE REOPENING – 19 OCTOBER 2021

Dear Bendigo District RSL Sub-Branch Member,

We hope that you have been safe and well during the latest and hopefully final lockdown/restriction period. We understand just how difficult the past two years have been for our veterans, members, committee, staff, their families and local community and businesses.

The Bendigo District RSL Sub-Branch committee and staff are excited to announce the reopening of our commercial operation at 9 am on Tuesday 19 October 2021. This is the first step to what we hope to be, a return to some form of COVID-19 normality and consistency. Although we are very optimistic about the future, we still have some Government imposed hurdles to jump over before we reach our desired outcome of normal trade conditions.

Unfortunately, we will be reopening under very limited patron capacity for a short time whilst we re-engage with staff and suppliers. We also need to implement the working requirements / procedures within the COVID-19 setting before the Sub-Branch commercial operation can further increase our patron numbers.

Our reopening strategy is in line with the State Government Road Map and health directives. Our updated Sub-Branch policies, procedures and compliance have been designed to keep our veterans, members, staff and indeed the wider community as safe as possible for all to enjoy our wonderful facilities.

**Opening times and patron capacity limits** – subject to change by Vic Government.

From Tuesday 19 October 2021

- 9am to late
- 10 patrons indoors
- Aim is to provide assistance and support to our members and re-engage with staff and suppliers. Members need to have their MyGov account linked to their Medicare account to link their vaccination certificate through to their Services Victoria App. If you do not have a MyGov account, please visit Medicare / Centrelink in Lyttleton Terrace for assistance.

Wednesday 20 October 2021

- 9am to late
- 10 patrons indoors and up to 30 patrons outdoors
- Bistro meals on the Rear Terrace only and Takeaway meals available (Evening only)
  - Dinner 5.30pm – 8.30pm

Thursday 21 October 2021

- 9am to late
- 10 patrons indoors and up to 30 patrons outdoors
- Bistro meals on the Rear Terrace only and Takeaway meals available
  - Lunch 11.30am – 2.30pm
  - Dinner 5.30pm – 8.30pm

From Friday 22 October

- 9am to late
- 30 patrons indoors and up to 100 patrons outdoors
- Bistro meals on the Rear Terrace only and Takeaway meals available
  - Lunch 11.30am – 2.30pm
  - Dinner 5.30pm – 8.30pm
  - Breakfast (Sat & Sun only) 9am-11am

Wednesday 27 October 2021

- closed due to the Bendigo Cup Public Holiday



### RSL Sub-Branch Office

P (03) 5443 4013  
E [rsl@bendigorsl.com.au](mailto:rsl@bendigorsl.com.au)

### Welfare Enquiries

P (03) 5443 4013  
E [welfare@bendigorsl.com.au](mailto:welfare@bendigorsl.com.au)

### Health & Wellbeing Officer

P (03) 5442 2950  
E [healthwellbeing@bendigorsl.com.au](mailto:healthwellbeing@bendigorsl.com.au)



### RSL Venue & Enquiries

P (03) 5442 2950  
E [office@bendigorsl.com.au](mailto:office@bendigorsl.com.au)

73-75 Havilah Road Bendigo  
PO Box 42 Long Gully Vic 3550



BENDIGO SOLDIERS  
MEMORIAL INSTITUTE  
MILITARY MUSEUM

### SMI Military Museum

P (03) 5442 4513  
E [museum@bendigorsl.com.au](mailto:museum@bendigorsl.com.au)

37-39 Pall Mall Bendigo  
PO Box 42 Long Gully Vic 3550

[www.bendigorsl.com.au](http://www.bendigorsl.com.au)

ABN 32 661 050 883

From Thursday 28 October – Thursday 4 November 2021

- 9am to late
- 30 patrons indoors and up to 100 patrons outdoors
- Bistro meals on the Rear Terrace only and Takeaway meals available
  - Lunch 11.30am – 2.30pm
  - Dinner 5.30pm – 8.30pm
  - Breakfast (Sat & Sun only) 9am-11am

Monday 1 November (Melbourne Cup Eve) & Tuesday 2 November (Melbourne Cup)

- 9am to late
- Bistro meals on the Rear Terrace only and Takeaway meals available
- 30 patrons indoors (10 patrons at a time only for wagering purposes)
- Up to 100 patrons outdoors

From Friday 5 November 2021 until advised otherwise

- 9am to 1am - 7 days
- 150 patrons indoors and up to 500 patrons outdoors
- Bistro meals indoors and on the Rear Terrace. Takeaway Meals available
  - Lunch 11.30am – 2.30pm
  - Dinner 5.30pm – 8.30pm
  - Breakfast (Sat & Sun only) 9am-11am

Masks are to be worn indoors by all patrons 12 years of age and over unless eating or drinking. Lawful exceptions apply. QR Code check-in is required as well as venue sign-in for liquor license purposes. Driver licence or proof of residential address will also be required. All members and regional visitors will need to show evidence of vaccination to enter the Bendigo District RSL Sub-Branch. Medical exemptions apply.

The State Government has advised that all members and visitors will need to be fully vaccinated to enter when the State vaccination level reaches 70%. This is expected to be on Friday 22 October 2021. Given we are reopening just days before this occurs, we will reopen under this format and use this time to re-engage with members and assist you with the new check-in requirement.

It is our understanding that *'Patrons will be asked and required to show they are fully vaccinated by displaying a digital certificate via the Services Victoria app, Medicare app or smartphone wallet. A printed version of the certificate or immunisation history statement can also be used as proof, or the patron will need to show evidence of a valid exemption'*.

As we gradually reopen under the easing of patron capacity levels, we look forward to welcoming back our veterans, volunteers, Day Club members, community groups, Sheds Health and Wellbeing Program participants, VVBA members and tennis court users. Most of all, we cannot wait to show you the redeveloped Rear Terrace, now with TVs in the Booths, making your dining experience even better. We hope you will like it!

We have also introduced "at table ordering and payment" for food and beverages for those who are tech savvy and we have introduced Menulog, Uber Eats, Mr Yum, Tuckerfox and Door Dash takeaway platforms. We will of course continue to have tablet ordering and our usual ordering at the cashier.

We look forward to reconnecting with all our members in the near future and in the meantime, our Sub-Branch committee and staff will be working hard to ensure we reopen for the Bendigo community, in the best and safest way we can.

Peter Swandale  
**President**

Martin Beekes  
**General Manager**



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